WORLD TRADE
ORGANIZATION

The recruitment policy of the WTO is to seek to attract and retain staff members offering the highest standards of competence, efficiency and integrity.
As an Equal Opportunities Employer, the WTO gives full regard to merit and diversity.

Vacancy Notice No.: EXT/F/16-21

Title: IT Systems Analyst

Grade: 7

Contract Type: Fixed-term

Starting Salary: CHF 90,881 net per annum (approximate)

Issued on: 17 March 2016

Application Deadline (CET): 14 April 2016

Division: Information Technology Solutions (596)

Duration: One year with the possibility of extension

Other Conditions: In accordance with WTO Staff Regulations and Staff Rules and WTO Pension Plan Regulations.
The World Trade Organization offers an attractive compensation package including an annual net salary (subject to mandatory deductions for pension contributions and health insurance), dependency benefits, pension plan, health insurance scheme, separation grant, and 30 days annual leave. Benefits for internationally recruited staff may include travel and removal expenses on appointment and separation, installation grant, education grant, rental subsidy, and home leave.
Additional information on the compensation package is provided on the WTO website:
http://www.wto.org/english/thewto_e/vacan_e/comp_package_e.pdf.

The Secretariat of the WTO is seeking to fill a position of IT Systems Analyst in the Information Technology Solutions Division.

General Functions

The main functions of this post are to manage, implement, maintain, and support IT solutions delivered in the domain of Legal and Non-Tariff-Measures solution area (i.e. Digital Dispute Settlement Registry, Electronic Government Procurement, Trade Related Intellectual Property, Notifications Management Systems, etc.) and Document Management. Reporting directly to the chief of section, the incumbent is expected to perform the following functions:

1. Develop, implement, test, troubleshoot, and maintain complex, large-scale IT solutions that meet divisional partners' needs and assure their optimal quality versus cost ratio. This includes: business and systems analysis, design, prototyping and development, systems integration, managing the project development cycle, database design and administration, supervising external consultants and WTO providers. Leverage implementation of readily available solutions wherever possible.

2. Contribute to maintaining close relationship with designated divisions. Understand the needs of the divisional partners, contribute to defining appropriate levels of service required and work accordingly to build and improve their capacity using Information Technology.

3. Manage relationships and coordinate work between the ITSD division, the project sponsors, and external companies or consultants hired to do development or maintenance.

4.   Assure compliance of technical solutions with the WTO architectural as well as technological standards and contribute actively to their update. Keep up-to-date with rapid changes in the Information Technology and adapt to these changes.

5.   Assist the supervisor in following the project portfolio management and procurement processes and provide regular status updates.

6.   Measure and monitor progress to ensure application releases are delivered on time and within budget, and that they meet or exceed expectations. Coordinate change management and the effort needed based on the pending service requests, third party application dependencies, and operating system updates.

7.   Ensure that all solutions are properly documented and provide appropriate training to users.

8.   Participate in the development of WTO system and data architecture.

REQUIRED QUALIFICATIONS

Education:

In addition to a basic university degree in computer science, theoretical knowledge and/or proven professional expertise equivalent to an advanced university degree level in a relevant area.

Knowledge and Skills:

Good knowledge of the following Information Technologies used in the software development on the Windows platform.
Knowledge of and practical experience working with C#/vb.net development for the .Net 4 Framework and Visual Studio 2012 or newer version. Knowledge of and practical experience working with ASP.Net and MVC; ADO.Net Entity Framework; JavaScript and LINQ to SQL Framework; Transact SQL and Stored procedures.
Knowledge of and practical experience working with application development with MS SQL Server.
Knowledge of and practical experience working with Design Patterns. Excellent skills in systems analysis and applications development; excellent knowledge of database design and implementation; excellent knowledge of service and object oriented programming, stand-alone and multi-tiered distributed applications development techniques; excellent systems architecture expertise; and data migration and manipulation.

Knowledge of the following domains would be an advantage: data integration middleware; collaboration platforms; Business intelligence. Expertise on the use of Telerik and Aspose as well as implementation of open source solutions would also be an advantage.

The incumbent should be a team player with good communication skills and demonstrated ability to coordinate cross-functional work teams toward task completion.

The incumbent should have the ability to work as a member of a team, relating to others, while working independently to achieve his/her objectives; the ability to communicate information in a clear way and understand information; the ability to relate to and build relationships with colleagues: the ability to present technical facts to knowledgeable specialised audiences; the ability to persuade others to a point of view using facts and; the ability to face and cope with conflict situations with colleagues.

Work Experience:

Minimum 3 years of experience in IT with at least 2 years of proven development work in .Net Framework, C# development, ADO.NET, MVC and Entity Framework implementation. Minimum 1 year of experience in systems analysis and/or business development.

Languages:

Excellent knowledge of English. Working knowledge of French or Spanish would be an advantage.

Additional Information:

The position may be offered at a lower grade if the selected candidate does not fully meet all the required qualifications.

Only applications from nationals of WTO Members will be accepted.

The WTO may use various communication technologies such as video or teleconference for the assessment and evaluation of candidates. The recruitment process may also involve the use of various forms of testing, assessment centres, interviews and reference checks.

Candidates not selected whose performance in the selection process nevertheless shows them to be suitable for a similar position may be kept on a roster for up to 12 months, and may subsequently be called upon as and when the need arises for additional resources.

APPLICANTS MAY BE REQUIRED TO SIT A WRITTEN EXAMINATION

APPLICANTS WILL BE CONTACTED DIRECTLY IF SELECTED FOR AN INTERVIEW

Please note that all candidates must complete an online application form.
To apply, please visit the WTO's E-Recruitment website at: https://erecruitment.wto.org.
The system provides instructions for online application procedures.

All applicants are encouraged to apply online as soon as possible after the vacancy has been posted and well before the closing date – Central European Time (CET) – stated in the vacancy announcement.

PLEASE NOTE THAT APPLICATIONS RECEIVED AFTER THE
CLOSING DATE WILL NOT BE ACCEPTED

The WTO is a non-smoking environment.